

OCS Services and Surcharges

Optional Services

Name	Description	Price Mechanism	Price
Duties & Taxes Paid	The administration and invoicing of destination duties and taxes to the Shipper, third party or to an entity in a third country, to ensure such inbound duties and taxes are not paid for by the Receiver.	Per shipment	100 AED
Duties & Taxes Unpaid (for Inbound Shipment into the UAE)	The advance payment of duties and taxes to customs, administration and invoicing of these charges to the Receiver for any inbound shipment into the UAE.	Per shipment	50 AED or 5% of duties & taxes if higher

Surcharges

Name	Description	Price Mechanism	Price
Fuel Surcharge	<p>The variable charge derived from publically available jet or diesel fuel index that is applied to the weight charge and applicable surcharges of each shipment. The charge is calibrated every month based on the fuel price level that was current two months prior.</p> <p>*Applicable surcharges include:</p> <ul style="list-style-type: none"> -Non Standard Day (for Pickup or Delivery) -Remote Area Service (for Pickup or Delivery) -Non Standard Pickup or Delivery -Repeat Delivery Attempt -Over Weight Piece/ Over Sized Piece/ Over Handled Piece -Elevated Risk Surcharge 	Index linked variable percentage on shipment weight charge and applicable surcharges.	Based on monthly fuel surcharge index
Remote Area Service	A remote area is defined by a post code, or suburb /town name in the absence of post code, that is determined as difficult to serve, too distant or inaccessible. For example, islands and highlands.	Per shipment	100 AED minimum and 1.86 AED per kilo if higher
Over Weight Piece	Any piece in a shipment with a scale weight in excess of 70kg.	Per shipment	330 AED for Outbound & Inbound 85 AED for Domestic
Over Sized Piece	Any piece in a non-palletized shipment with a dimension in excess of 120cm, or any pallet with a base dimension in excess of 120cm.	Per shipment	330 AED for Outbound & Inbound 85 AED for Domestic
Non Stackable Pallet	A fixed surcharge is applied to any pallet within a shipment that because of its shape, packaging or content is not stackable. The Over Handled Piece surcharge applies to domestic and international shipments	Per shipment	620 AED for Outbound & Inbound 165 AED for Domestic
Address Correction	A fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. The Address Correction surcharge applies to domestic and international shipments	Per shipment	50 AED

Elevated Risk Surcharge	Surcharge to recover the additional costs resulting from the required security measures on shipments sent to: Afghanistan, Burundi, Iraq, Libya, Mali, Niger, South Sudan, Syria and Yemen	Per shipment	85 AED
Restricted Destination surcharge	Surcharge to recover additional cost from exceptional handling of non-document shipments sent to: Central African Republic, Cote d'Ivoire, Democratic Republic of Congo, Eritrea, Iran, Iraq, North Korea, Liberia, Libya, Somalia, Sudan, Syria, and Yemen	Per shipment NON DOC Only	125 AED
Volumetric Weight			
Name	Description	Standard Divisor	
Volumetric Weight	Standard Conversion Factor for obtaining volumetric weight. Length x Width x Height (cm ³) / Standard Conversion Factor = Volumetric Weight (kg)	Air (Time Definite) 5000 Road (Day Definite) 4000	